



Itec Tiyende Product Catalogue

SOFTWARE SOLUTIONS



WHAT WE CAN ACHIEVE TOGETHER

A single point of contact for cost-effective, managed technology services.

Itec Tiyende is a dedicated leader in business solutions, helping to solve prevailing operational and technology challenges around systems integration and the digital transformation of your business. From Print, Unified Communications, Intelligent & Cybersecurity to Document Management and Software Solutions, Itec can assist you in future-proofing your business by helping prioritise the technology solutions most suited to your requirements and budget, while managing the operational implementation of these solutions as a monthly service with flexible finance options.

Itec Managed Business Services



Communications

The message is more important than the medium, especially when we have assessed your business to give you access to all the tools of communication you need. PABX, mobile, video conferencing, data calling and connectivity, whatever works for your business to get the message across.



Cloud

We can help you to run your business applications and hardware in the cloud. Since everything in the cloud is more connected, you can securely cross-reference and share information across different applications from any device, anywhere.



Intelligent Security

We can integrate security solutions into every part of your business so that you are more prepared for disaster recovery, business continuity, more aware of your employee activities and have a solid operational awareness of your technology.



Print Solutions

We can seamlessly integrate cloud-based digital services with your in-house ERP systems, saving a lot of time and money. This way you get all the benefits of systems that can talk to each other, without changing what you already have.



Cybersecurity

Our comprehensive range of cybersecurity solutions caters to both individual users and large enterprises alike. Tailored to meet your specific requirements, we offer highly effective managed detection and response services. Leveraging cutting-edge security technologies, our solutions provide real-time threat prevention across diverse environments including networks, clouds, and data centers.



Software

Our network-ready, cloud-based software is secure and easy to integrate with customisable solutions for intelligent information and workflow management, digital filing, archiving and disaster recovery, and auditable cost management.



Finance

Our in-house finance solutions offer customers flexible, affordable and accessible finance, managed by professional consultants who help to structure any deal simply, efficiently and cost effectively.



Our single source capability, together with our innovative, flexible approach and desire to please, are the reasons that our clients entrust their business technology solutions to us.



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- APN Connectivity

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doc-IT

M-Files

Document Navigator



doc-IT Transforming the management, security and sharing of information. By organising and processing content based on what it is rather than where it resides.



M-Files® is a powerful, metadata-powered enterprise content management (ECM) and document management solution that solves the problems of managing, finding, and tracking information in companies of all sizes.



Document Navigator Offering intelligent document capture, processing and delivery. Itec Document Navigator provides seamless electronic workflows for paper-based documents.



DOCUMENTNAVIGATOR





MANAGE PRINT BETTER

Print Director (PD) is the most widely used South African developed Print Management Software designed for Companies, Colleges, Legal Firms, and Government Departments. PD can help your business secure printers and Multi-Functional Printers, reduce print costs, allocate printing costs to departments, improve productivity, and support multiple print environments.

By using Print Director, organisations can improve the security of their documents and printers. This can help to protect sensitive information from unauthorised access and prevent data breaches.



Print Director Manager



Reduce your print costs and increase print security, allocating print costs and enabling mobile printing. Save IT support time with automation.

Print Director Pro



Full print and telephone cost disbursement software with on-billing, Pay-for-Print or Cost Recovery, saving time and money, improving billing accuracy.

Secure Print

Authentication (access card, pin codes or biometrics).

Allocate Print Costs

Detailed reports on print and copy usage allow you to identify where costs can be reduced, for example, by eliminating unnecessary printing in colour or by encouraging users to print double-sided.

Follow Me Print

Helps you allocate printing costs to departments

for simple internal cost allocations. This information can be used to track printing costs per department for budgetary purposes.

Mobile Printing

Available for Android and IOS to further improve user productivity.

Saves IT Support Time

PD automates the deployment of print queues and updating of driver settings.

Cost Recovery:

Track and manage print and telephone costs, billing clients by project or by matter.

Automated Disbursements

Automatically bill your clients via a drop-down menu, saving time and effort, and reducing human error.

POPIA Compliance

Fully compliant with the Protection of Personal Information Act (POPIA), meaning your clients data is safe and secure.

Full Audit Trail

Track down unauthorised printing or calls, ensuring accurate billing.

Integration with Legal Account Software

PD Pro can be integrated with a number of legal accounting software packages, including Winlaw, Lexpro, and Practice Manager for simplified billing.

Student

Pre-paid printing with additional MOPRI, credit loading self-help module.

PIAS



Outsource your print infrastructure, save costs and reduce the burden on IT. Professionals solve print challenges with dedicated support.

Reduced IT Costs

PIAS can help businesses reduce IT costs by offloading the responsibility of managing print infrastructure to a third-party provider.

Improved Print Performance

PIAS provides features such as print driver updates and print queue management.

Improved Security

PIAS uses various security measures to

protect print data, such as encryption and authentication.

Professionals Resolve Print Challenges

Printsol has over 15 years of experience in resolving print issues that may arise.

Print Infrastructure As a Service (PIAS) is a cloud-based print management service that can help businesses reduce IT costs and improve print performance.