



# Itec Tiyende Product Catalogue

CLOUD SOLUTIONS



# WHAT WE CAN ACHIEVE TOGETHER

A single point of contact for cost-effective, managed technology services.

Itec Tiyende is a dedicated leader in business solutions, helping to solve prevailing operational and technology challenges around systems integration and the digital transformation of your business. From Print, Unified Communications, Intelligent & Cybersecurity to Document Management and Software Solutions, Itec can assist you in future-proofing your business by helping prioritise the technology solutions most suited to your requirements and budget, while managing the operational implementation of these solutions as a monthly service with flexible finance options.

## Itec Managed Business Services



### Communications

The message is more important than the medium, especially when we have assessed your business to give you access to all the tools of communication you need. PABX, mobile, video conferencing, data calling and connectivity, whatever works for your business to get the message across.



### Cloud

We can help you to run your business applications and hardware in the cloud. Since everything in the cloud is more connected, you can securely cross-reference and share information across different applications from any device, anywhere.



### Intelligent Security

We can integrate security solutions into every part of your business so that you are more prepared for disaster recovery, business continuity, more aware of your employee activities and have a solid operational awareness of your technology.



### Print Solutions

We can seamlessly integrate cloud-based digital services with your in-house ERP systems, saving a lot of time and money. This way you get all the benefits of systems that can talk to each other, without changing what you already have.



### Cybersecurity

Our comprehensive range of cybersecurity solutions caters to both individual users and large enterprises alike. Tailored to meet your specific requirements, we offer highly effective managed detection and response services. Leveraging cutting-edge security technologies, our solutions provide real-time threat prevention across diverse environments including networks, clouds, and data centers.



### Software

Our network-ready, cloud-based software is secure and easy to integrate with customisable solutions for intelligent information and workflow management, digital filing, archiving and disaster recovery, and auditable cost management.



### Finance

Our in-house finance solutions offer customers flexible, affordable and accessible finance, managed by professional consultants who help to structure any deal simply, efficiently and cost effectively.



Our single source capability, together with our innovative, flexible approach and desire to please, are the reasons that our clients entrust their business technology solutions to us.



# PRODUCT CATALOGUE INDEX



## 1. Communications \_\_\_\_\_ pg 4

### CONNECTIVITY

- iLink Connectivity
- APN Connectivity

### VOICE

- VoiceGate & VoiceGate Flex
- VoiceGate Contact Centre
- Mitel SME to Enterprise
- Mitel Handsets & Base-Station
- Mitel Unified Communications
- Supporting Peripheral Solutions



## 2. Intelligent Security \_\_\_\_\_ pg 13

- CCTV Surveillance
- Alarm Systems & Control Rooms
- Security Software Solutions
  - Lytehouse
  - timeTec
- Access Control and Time & Attendance
- Visitor Parking & Traffic Management
- Pedestrian Access Control



## 3. Cybersecurity \_\_\_\_\_ pg 20

- Fortinet
- Sophos



## 4. Cloud \_\_\_\_\_ pg 23

- Private, Public & Hybrid Business Cloud Solutions



## 5. Print Solutions \_\_\_\_\_ pg 25

- Printer Solutions



## 6. Software \_\_\_\_\_ pg 27

- Software
- Print Director



## 7. Finance \_\_\_\_\_ pg 29

- In-House Financing Solutions



# CLOUD

Hardware and software as a service, securely in the cloud.

We can help you to run your business applications and hardware in the cloud. Since everything in the cloud is more connected, you can securely cross-reference and share information across different applications from any device, anywhere.



## Own the Information, not the Infrastructure

Cloud services have evolved from off-site data storage into a technology that gives you the applications, services and information management you need at an affordable monthly cost.

Without the hassle of costly hardware investment, the need for internal IT maintenance, and with the predictability of a set monthly payment, Itec's cloud

services remove the burden from your IT and procurement departments while keeping your systems running on cutting-edge and well-maintained technology.

Integrated into our other service offerings, our cloud systems make your processes and applications run better with technology that serves your business directly.

## HOW IT WORKS

When evaluating your existing business systems and proposing an Itec solution, we consider integrating cloud-based offerings where possible for more efficient and cost-effective technology.

We can incorporate cloud-based options into our communications, document management, security and IT solutions, making your business more mobile and productive.



Choose what to own or rent with hybrid options.



Cost-effective disaster recovery and business continuity.



Enable mobile working with access-controlled technology.



Take control of your business costs.



### Private, Public & Hybrid Business Cloud Solutions

#### Managed Cloud



- Avoid IT hardware costs / maintenance.
- Simpler, quicker and easier.
- Predictable availability.
- Always updated and upgraded.
- Back-end always functioning & available.

#### Private OPC



- On-premise cloud (OPC).
- Retain full control.
- Ideal for the security-conscious
- Dedicated hardware.
- All hardware and software provided.
- On-demand payment model.
- Scale up or down on demand.
- Cloud benefits without CPX outlay.

#### Cloud Services



- Up or downscale and keep your business lean.
- Increase on-site storage capacity by saving backups and email archives in a secure off-site environment.
- Protection of digital assets to avoid crippling downtime or data loss.
- Automatic updates with next-generation technology.
- Reduced capital expenditure (CapEx).
- Work from anywhere, at any time, and enjoy seamless team collaboration.
- Reduce your energy consumption and carbon footprint.

#### Microsoft 365



- Microsoft Office for Business
- Email Management
- Data Storage
- Video Conferencing
- Digital Whiteboarding
- Remote Administration & Management
- Data Protection
- Cyber Threat Protection

